#### March 2009

## I. Answer any five questions:

 $5 \times 4 = 20 \text{ Marks}$ 

- 1. Call Centers
- 2. Wild Card Characters
- 3. Mail Merge
- 4. Data and Information
- 5. Parts of MS-PowerPoint Window
- 6. Multimedia
- 7. WWW
- 8. Safe electronic payments

## **II.** Answer the following questions:

5 x 10=50 Marks

9. (a). What is Memory? Explain the various memory devices.

OR

- (b). Explain the various modern communication facilities.
- 10. (a). What is an Operating System? Explain the functions of Operating System.

OR

- (b). Explain the various accessories under Windows.
- 11. (a). Write the steps for the following in MS-Excel:
  - (i). Enter Marks data in a worksheet.
  - (ii). Copy a cell data into another
  - (iii). Change the Row height
  - (iv). Insert a Column

OR

- (b). What is Word Processing? Explain the advantages of Word Processing.
- 12. (a). What is multimedia? Discuss the various applications of Multimedia.

OR

- (b). Explain (a) Tables (b) Forms (c) Query (d) Reports
- 13. (a). Explain (a). Internet (b) Intranet (c) Extranet.

OR

(b). What is E-Commerce? Explain the various applications of E-Commerce.

#### **March 2010**

#### I. Answer any five questions:

 $5 \times 4 = 20 \text{ Marks}$ 

- 1. Tele and Video Conferencing
- 2. Hardware and Software with four examples each
- 3. Wild Card Characters
- 4. Spell Check and format functions in MS-Word
- 5. IT Enables Services
- 6. Multimedia on Web
- 7. Operating Systems
- 8. WWW and Internet

## **II.** Answer the following questions:

5 x 10=50 Marks

9. (a). Explain the BPO, KPO and Call-Centers.

OR

- (b). Explain the LAN, MAN and their architecture.
- 10. (a). Explain any 10 internal DOS Commands.

OR

- (b). What is Control Panel? Explain the items under Control Panel.
- 11. (a). What is Mail-Merge? Explain the procedure of Mail-Merge.

OF

- (b). What is MS-Excel? Explain the features of MS-Excel.
- 12. (a). What is MS-Access? Explain the advantages and limitations of MS-Access.

OR

- (b). Explain the importance of MS-PowerPoint
- 13. (a). What is E-Commerce? Explain the advantages of E-Commerce.

OF

- (b). Explain the procedures for
  - (i). Trading Stocks online
  - (ii). Travel and Tourism services online

#### **March 2011**

#### I. Answer any five questions:

 $5 \times 4 = 20 \text{ Marks}$ 

- 1. Voice Mail
- 2. Booting process
- 3. Purpose of Mail Merge
- 4. Multimedia on Web
- 5. Trading Stocks online
- 6. Slide-Sorter view
- 7. E-Commerce
- 8. Internet Banking

## II. Answer the following questions:

5 x 10=50 Marks

9. (a). Briefly explain the elements of a Computer System.

OR

- (b). What is an E-mail? Explain the creation of E-mail id.
- 10. (a). What is an Operating System? What are the functions of Operating System?
  - (b). What is Computer Virus? Explain the types of viruses.
- 11. (a). Explain the advantages of Word Processing.

OF

- (b). Explain the procedure for opening, saving and closing a workbook in MS-Excel.
- 12. (a). What is database? Explain the components of database system.

OR

- (b). What are the parts of MS-PowerPoint window
- 13. (a). What are the services available on Internet.

OR

(b). Explain the various online payment systems.

#### March 2012

#### I. Answer any five questions:

 $5 \times 4 = 20 \text{ Marks}$ 

- 1. RAM and ROM
- 2. Wild Card Characters
- 3. Mail-Merge advantages
- 4. Computer applications of MS-Access
- 5. On-line Publishing
- 6. Features of PowerPoint Presentation
- 7. Multimedia on Web
- 8. Online Travel and Tourism Services.

## **II.** Answer the following questions:

5 x 10=50 Marks

9. (a). Describe the working of any five input devices.

OR

- (b). What is an E-mail? What are the advantages and disadvantages of E-Mail.
- 10. (a). What is an Operating System? What are the types of Operating System?
  - (b). Explain the various windows accessory utilities.
- 11. (a). Explain the parts of MS-Word application window.

OF

- (b). Explain the Mathematical Functions of MS-Excel.
- 12. (a). What is database? Explain how database is created and data entered in MS-Access.

OR

- (b). What is Multimedia? Explain the applications of multimedia.
- 13. (a). What is Internet? What are the services available on Internet? OR
  - (b). What is E-Commerce? What are the advantages of E-Commerce.

#### **March 2013**

#### I. Answer any five questions:

 $5 \times 4 = 20 \text{ Marks}$ 

- 1. Discuss various output devices.
- 2. Write a note on Desktop
- 3. What are Wild Card Characters?
- 4. Explain the procedure of Spell-Check
- 5. What is Multimedia on Web?
- 6. Explain the benefits of Online Stock trading.
- 7. What is On-line Job Market?
- 8. Write about Auto fill

## **II.** Answer the following questions:

5 x 10=50 Marks

9. (a). What is Memory? Explain the components of Primary Memory.

OR

- (b). What is an E-mail? How do you create E-Mail id? Explain the procedure of sending E-Mail.
- 10. (a). What is Multi-Programming? How is it different from Multi-Processing?
  - (b). Explain the various accessories available in Windows operating system.
- 11. (a). What is MS-Word? Explain the advantages of MS-Word.

OR

- (b). What is MS-Excel? Explain the features of MS-Excel.
- 12. (a). What is MS-PowerPoint? Explain the procedure of creating slides in MS-PowerPoint.

OR

- (b). Write a note on (i) Tables (ii) Query.
- 13. (a). Explain how online travel and tourism services operate. List its benefits and limitations.

OR

(b). What is E-Commerce? What are the advantages and limitations of E-Commerce.